



Surf Life Saving Australia – Circular 16/16-17

Title:	New SLS eLearning provider
Document ID:	Circular 16/16-17
Audience:	All members involved in training
From:	Pamela Simon, National Learning and Development Manager
Date:	13 October 2016
Summary:	SLS will be changing over to a new eLearning provider on Wednesday 19 October.

Background

SLS have had an online system called PULSE since 2010 which we have been gradually adding courses to over the years.

In an effort to make our training more engaging, current and relevant, we have sourced an alternative eLearning platform provider – etrainu.

What are the changes?

The difference to the member will only be positive, with the new system offering a much more user friendly experience; allowing us and the technology to give the experience today's users have come to expect. For example being able to utilise on all devices, seamless integration with SurfGuard, reduction of administration time.

You will find that all of the actual courses look the same. All that has changed is the eLearning platform which they are being hosted on. The exception is that the Surf Rescue Certificate and Bronze Medallion course have both been changed. They have been re-developed to be visual and engaging which will improve member knowledge and retention of that knowledge.



When will the changeover happen?

We will be changing over to the new system on Wednesday 19th October 2016. PULSE will still be available to those who have active courses running until 31st October 2016. Active users have been emailed directly.

We acknowledge that this timing is not perfect, but we will work with you to ensure that this changeover is as seamless as possible for everyone.

How will this affect me?

Unless you are currently enrolled in a course in the PULSE system, you will not be affected at all. Etrainu will be accessed in exactly the same way by login through the *Members Portal – Lifesaving Online/Renewals - Courses*

What if members have commenced a course in the old system?

All current active users of PULSE have been emailed directly with information on what to do. The PULSE system will still be available for these active users to complete their course until 31st October 2016. After this date the PULSE system will then be



unavailable. They have been advised to endeavour to complete their course prior to this date. If they are unable to complete, we will endeavour to transfer across all records of those modules that they have completed to the new system. When they login to the new system after the 31st October, they will then be able to see their progress.

What are the plans for the next 12 months?

There will be a number of new courses added to the platform over the coming months which will be in the new look of the Bronze Medallion. A number of automatic reports will also be added as a feature to reduce the administrative burden for our club, branch and state administrators.

In the longer term, additional features of the system will be determined by the Learning and Development Management Committee.

What if I need help?

So long as you have a Member Portal account you will be able to login to the eLearning system. There is a Member User Guide and an Admin User Guide available which you will find when you get into the actual etrainu system. As always, you can contact the Helpdesk on 1300 724 006 or email ithelp@slsa.asn.au.

Can I give SLS feedback about the new eLearning platform?

Yes! We would love your feedback so long as it is constructive. Please send to Pamela Simon, National Learning and Development Manager on psimon@slsa.asn.au

Further information

Please contact Pamela Simon, National Learning and Development Manager on psimon@slsa.asn.au